

C.O.P.S



Conditions or Culture

STRATEGIC LEVEL

What is the contextual framework that will support the desired OUTCOMES. Outcomes are the goal, to be successful the work culture needs to validate and support by understanding the work conditions. Explicit intent, Commanders Intent, Make this visible to all.



Operations

OPERATIONS LEVEL

The practical and situationally relevant operating framework. How does the plan interface with the team on the delivery side of the event. Needs to be flexible to operational capabilities.



Process

TACTICAL LEVEL

Refining the sequence and steps in the plan. In general what are the intended course of actions for each phase of action. Clear, Concise, Actionable, Key Decision Points Needs to support scalability.



Systems

TACTICAL / OPERATIONAL

Tools and checkpoints to support willing compliance and quality assurances.
