

Programs & Services Committee Report November 13, 2015

Committee Members

John Stevenson, Chair Lisa Ferdinand, Board member Aaron Sanderson, member Ivan Li, member Lynn McGreggor, member Stephen Largy, member

Committee Meetings

Through 2015, the Program & Services Committee met by teleconference calls. We met in March, April to rank and discuss the Member Survey and perform a P&S Gap Analysis. Further in April, the P&S Committee provided Survey results to a Marketing Consultant via Lisa F. that made up part of the AO Marketing Strategy. The Committee met again in June to align the existing AO Programs & Services to that of the new AO Strategic Priorities, an unmet goal from 2014. The Committee failed to meet over the summer again due primarily to the demands of the Pan Am / Para Pan Am Games, increasing work commitments and the Chair's inability to bring it's members together for meaningful discussion on new programming and then again by Staff turnover.

The existing Committee meets again on November 18 to discuss the updated rankings of the AO Programs & Services list now matched to the stages of the Athletics LTAD, which has been briefed to be a basis of Provincial government funding in 2016.

Attendance at Committee Meeting(s)

All members were in attendance for the meetings save: March 23. Steve Largy (business commitment)
April 7. Meet by email/call. All participated.
June: By email/phone.
November 18. All Present

Summary

After a initial intense start to the year: discussing the member Survey results and layering the current AO Programs and Services into the AO Strategic Plan themes followed immediately by providing that information to the consulted Marketing expert, the Committee lost steam exacerbated by a very busy Spring and Summer with the Pan/Para Pan Am Games, the Internal AO staff changes and increased workloads of the Committee members. However, it is the Chairs' responsibility for the failure to meet or in establishing a need to meet as a Committee to offer assistance to the Staff in proposing new Programs. Our November meeting was to reconnect and discuss the addition of LTAD matching to AO programs and services for future government funding.



Issues

The Programs & Services Committee needs to be focussed for 2016. It accomplished its original objectives – namely identifying what the existing AO Programs & Services are; surveyed the staff and membership to validate the value of each; analysed the Gaps in service; and aligned the P&S with respect to the new AO Strategic Plan that was passed early in the year.

Agenda Meeting Focus

- Gage Members interest in continuing into 2016
- Meet with new Staff to ensure all on the same page with respect to P & S
- Establish new Terms of Reference on how the Committee can help Staff

Accomplishments

- Reports Submitted through 2015
- Meeting with OCPSA
- Layering in LTAD measurement

Goals Not Yet Met

• Establishing a process where the Committee can better respond and work with AO staff.

Near-Term Plans

- November meeting to close out Committee work for year. November 18, 2015
- Gage Members interest in continuing into 2016
- Establish a new Committee Chair for 2016

Formal Motions to the Board (Optional)

The Programs & Services Committee recommends that: that the Board accept the latest Committee Report: Programs & Services Summary '15 LTAD.xls be accepted into the record and become the basis for future discussions around P&S.

Informal Recommendation(s)

John Stevenson respectfully resigns from chairing the Programs & Services Committee. I feel that the Committee would be better positioned for success with another Board member managing the new terms of reference, working with the Staff and Committee members with new eyes on the prize.

Respectfully Submitted,

John Stevenson P&S Chair cc: P&S Committee