



RISK MANAGEMENT REPORT

AGM 2021

Committee members

Anthony Biggar – AO staff
Jason Bunston
Patti Moore
Paul Osland – CEO
Brian McClelland – Committee Chair.

Committee meeting dates

April 16, 2021
July 16, 2021
October 16, 2021

Definitions

Risk: The effect of uncertainty on achieving desired outcomes.

Risk Management: An integrated, documented and system wide process used to identify, assess and prioritize risks. Followed by a coordinated application of resources to mitigate the probability and/or impact of those risks on the organization.

Key Risk Categories:

Risk Management is an agenda item for each Board meeting.
Each Board committee discussed risk factors at their meetings and reports any findings up to the Risk Committee.
The Risk Registry is a living document and new risks can be added at any time.

The key risk areas identified for 2021 are:

- Safe Sport and the Complaint & Dispute Resolution Process.
Rising costs of serious and complex complaints for AO to deal with. The inability to deal with complaints in a timely manner. Staff and volunteer burnout to handle cases. Three independent firms have been hired to assist with different aspects of the cases.
- Loss of key AO personnel and volunteers.
- Providing a safe physical environment for athletes, officials, coaches, volunteers and spectators at AO sanctioned events.
- Infrastructure: Shortage of track facilities and access to existing ones.
- Facilities not open or running at full capacity for training.

- Club Governance: Clubs need assistance with the development of a comprehensive Governance model for their club.

The committee and Board continue to work towards solutions and mitigation to these issues.

Several Risk issues were resolved during 2021 as well.

Submitted by: Brian McClelland, Risk Committee Chair.